



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp1@hotmail.com

SECV:CHN 0150RNKS

C A No. Applied For Complaint No. 229/2022

In the matter of:

Parveen KumariComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat Ahmed Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

Appearance:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Imran Siddiqi, Ms. Shweta Chaudhary, Mr. Shubham Singh & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 07th February, 2023

Date of Order: 10th February, 2023

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected on the pretext of MCD NOC or completion cum occupancy certificate is required. Complainant, pleading that respondent has wrongly concluded that his premises are booked by MCD, has prayed this Forum

Complaint No. 222/2022

for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

2. The complainant in his complaint submitted that she is residing at property no. 230/18, 3rd floor, Gali no. 4 and 5, Railway Colony, Mandawli, Fazalpur, Delhi-92. It is also her complaint that she applied for new electricity connection vide request no. 8005954068 but respondent rejected her application for new connection on pretext of MCD NOC or completion cum occupancy certificate is required. She further added that respondent already released a new connection in the same property at second floor on 13.01.2022 vide CA NO. 153624155. Therefore, complainant's application for release of new connection may be granted.
3. OP in its reply briefly stated that complainant applied for new electricity connection vide application no. 8005954068 at third floor of property bearing no. 230/18, Gali No. 4 and 5, Railway colony, Mandawali, Delhi and the application of new connection of complainant was rejected as applied address was found in MCD objection list. MCD booked the premises for unauthorized construction is at third floor, fourth floor in the shape of room, hall, toilet etc. It is specifically mentioned in the objection list that 'GF, FF and SF residentially occupied and old.
4. Case was put up for hearing on 07.02.2023, when none was present on behalf of the complainant, but OP submitted withdrawal letter duly signed by the complainant stating therein that she wishes to withdraw her complaint.

Complaint No. 222/2022

5. In the facts and circumstances the withdrawal is allowed. Hence, the complaint is dismissed as withdrawn.
6. No order as to the cost. Both the parties should be informed accordingly.
File be consigned to Record Room.


(S.R. KHAN)
MEMBER-TECH


(P.K. SINGH)
CHARMAN


(P.K. AGRAWAL)
MEMBER-LEGAL


(NISHAT AHMAD ALVI)
MEMBER-CRM


(H.S. SOHAL)
MEMBER